Report to the Full Town Council Meeting

Cornwall Councillors report

A written report re Family hub visit.

After reporting to our Saltash Town Councils last meeting on the increase of the number of early help assessments in Cornwall since 2019-2024 by 87% meaning there was an increase in additional assessments of more than 1250 every 6 months.

I did question this massive increase was it because access to help was easier to obtain due to the improved integrated services at our family hubs that are there to provide help in both early childhood and developmental problems.

The early help hubs are the single point of access for professionals, families, and young people to access.

At one of our Safer Saltash meeting where again multi agencies meet with police and councillors I was able to ask if I could spend some time at the family hub to see what services were provided there.

My first thoughts were how welcoming the administration team were as they are the first introduction to the family hub. There are so many services provided here like midwifery, postnatal, infant and parents health team and baby weighing when alongside this service if the parents need support with the newborn , they can source professional help immediately.

The school nurses who left the NHS in 2018 to join our Cornwall Council team which now have an advice line where parents can contact them direct.

There is a contact to help with funding nursery places help with our young children who are suffering with mental health issues, courses are held to support these children either online or in person 'Working things out' has been a massive success.

I also met with three youth workers who were holding courses there and was very pleased to hear that they could not thank Saltash Town Council enough for the support that they had given to all the youth centres in Saltash.

They were also very pleased to show me the award they had received as the

Best Directory Award to Cornwall Family Information Services 2024 in the country.

End of report

Sheila Lennox-Boyd